

Electronic Acknowledgement Receipt

EFS ID:	7741069
Application Number:	10811439
International Application Number:	
Confirmation Number:	1477
Title of Invention:	Enhancing insight-driven customer interactions
First Named Inventor/Applicant Name:	Robert E. Wollan
Customer Number:	81331
Filer:	John Stuart Sieman/Anna Michaud
Filer Authorized By:	John Stuart Sieman
Attorney Docket Number:	10761.1460
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$ 130
RAM confirmation Number	3136
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Authorized User	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
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1	Request for Continued Examination (RCE)	RCE.pdf	63512	no	1
			04b7e02325f2d3ea58b23d30a0df422028c28589		
Warnings:					
This is not a USPTO supplied RCE SB30 form.					
Information:					
2	Extension of Time	EXTENSION.pdf	31608	no	1
			cbc7cd89b0776797bf98e4309652c0b1c887a5e3		
Warnings:					
Information:					
3		IDS.pdf	106562	yes	3
			18c2c4cdae36e743c2d36bb6a704cdc598ed26		
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Transmittal Letter		1	2	
	Information Disclosure Statement (IDS) Filed (SB/08)		3	3	
Warnings:					
Information:					
4	NPL Documents	CANADIAN-OA.pdf	132461	no	3
			2c5cecb305b9578c9cb0a04a8a58aa9f39eeb3e6		
Warnings:					
Information:					
5	Fee Worksheet (PTO-875)	fee-info.pdf	30030	no	2
			64adf02a26a1b4bffa8aea4ce9df5660253655c8		
Warnings:					
Information:					
Total Files Size (in bytes):			364173		

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.